



Flat Rate Removals

Includes labor and travel for one site visit to de-install and remove BUNN® Beverage Equipment from customer provided location during normal business hours. Service Provider will remove product and if applicable, drain water from equipment. Equipment will be transported to BUNN Service Provider's location. Includes labor to package equipment for shipment, but does not include cleaning, refurbishing, packaging materials or freight charges. Normal business hours are defined as Monday through Friday (excluding holidays), 8:00 a.m. to 4:30 p.m. in the local time zone of the location.

After Hours Removals

Removals outside normal business hours are available at 1.5 times the standard Flat Rate Fee.

Extended Travel

Flat Rate Pricing is applicable for locations within 50 miles of the nearest BUNN Authorized Service Provider. Flat Rate Services provided to locations exceeding this requirement will be assessed an Extended Travel Fee of \$75.00.

Requirements

Caller must provide the Serial Number and Model Number of equipment to be removed at the time removal is requested. Requests that do not include this information do not qualify for Flat Rates.

Exclusions

Charges for failed removal attempts that cannot be completed during the first trip or result in extended labor will be invoiced to the customer at servicer's time, travel and material charges plus the BUNNserve® Management fee of \$53. The customer must submit a new PO for the failed removal attempt. The failed attempt charges are in addition to the original Flat Rate charges.

Flat Rate Pricing is not available for the following: Large venues such as airports, stadiums, and arenas; locations that conduct security screenings or have limited or restricted access; remote locations that are accessible only by boat or air travel.

BUNNserve services are performed by BUNN Authorized Service Providers or BUNN Factory Representatives. Selection of servicer is at sole discretion of BUNNserve.