



Flat Rate Installations

Includes labor, travel and standard installation material charges for one site visit to install and calibrate BUNN® Beverage Equipment to customer provided specifications during normal business hours. Normal business hours are defined as Monday through Friday (excluding holidays), 8:00 a.m. to 4:30 p.m. in the local time zone of the location. Installation services will be complete within 10 days of receipt of equipment at installer's or installation location. Labor for installation of water filtration is also included if the filtration components are on-site at the time of the installation or arrive with the equipment. Cost of filtration components is not included.

Requested Installation Dates

Requests for specific installation dates must be submitted a minimum of 10 working days prior to the requested installation date. BUNNserve® reserves the right to extend the lead- time for specific installation date requests when multiple locations are submitted simultaneously.

Priority Installations

Priority Installations may be requested, but cannot be guaranteed. Standard Flat Rate Pricing may not be applicable.

After Hours Installations

Installations outside normal business hours are available at 1.5 times the standard Flat Rate Fee.

Extended Travel

Flat Rate Pricing is applicable for locations within 50 miles of the nearest BUNN Authorized Service Provider. Flat Rate Services provided to locations exceeding this requirement will be assessed an Extended Travel Fee of \$75.00.

Standard Installation Materials

Standard installation materials include beverage tubing, electrical cord set and common plumbing fittings required to connect the equipment to appropriate, existing, electrical and plumbing utilities that meet local building codes, manufacturer's installation requirements and are within 4.5 feet of the equipment placement. Appropriate utilities must be in place upon installer's arrival.

Charges for items required by local building codes such as back flow preventors, water hammer arrestors or vacuum breakers are not included and will be billed to customer at installer's rates.

Modification of site structures such as cabinets, counters or shelves is not included.

Primaries and Secondaries

Primary price covers first piece of equipment at site. Secondary price covers each additional piece of equipment at the same site on the same date. The highest priced service is considered as primary.

Exclusions

Charges for failed installation attempts for locations that cannot be completed during the first trip or result in extended installation labor because the site is not ready, will be invoiced to the customer at servicer's time, travel and material charges plus the BUNNserve Management fee of \$53. The



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customer must submit a new PO for the failed installation attempt. The failed attempt charges are in addition to the original Flat Rate installation charges.

Flat Rate Pricing is not available for the following: Large venues such as airports, stadiums, and arenas; locations that conduct security screenings or have limited or restricted access; remote locations that are accessible only by boat or air travel.

BUNNserve services are performed by BUNN Authorized Service Providers or BUNN Factory Representatives. Selection of servicer is at sole discretion of BUNNserve.